

Syed Ahamd Farooq Kokab

Field Service Engineer

Professional Summary

Highly skilled and experienced Technical Support Specialist with over 7 years of hands-on experience in the installation, maintenance, and servicing of financial automation systems, security devices, and access control equipment. Proven track record of delivering timely and efficient solutions for banks, corporate offices, and government departments. Adept at diagnosing issues, training clients, and providing high-quality customer service. Seeking a challenging technical role in Saudi Arabia's Eastern Region where I can contribute my expertise and grow professionally.

Technical Expertise

**Abana group of enterprises / Banking/ATM
Company –KSA DEC-2017 – DEC-2024**



Banking Equipment:

- Cash Counting Machines (Note & Coin Sorting)
- UV/MG/IR Counterfeit Detectors
- Strapping & Stamping Machines
- Queue Management Systems (Queue-Matic)
- RTU (Remote Terminal Unit) Devices



ID & Access Solutions:

- ID Card Printer Installation & Repair
- Biometric Systems (Fingerprint, Face Detection)
- Time & Attendance Devices
- Smart Door Access Control Systems



General Technical & Field Tools

- Digital Multimeter (for electrical troubleshooting)
- Screwdriver Kits, Soldering Iron, Wire Strippers
- Cleaning & Maintenance Kits for sensitive electronics
- Label Printers (for cables and equipment tags)
- Laptop for software updates, firmware flashing, and diagnostics



Nationality: Pakistani



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34446



+966592206030



safk786@hotmail.com



Driving Licences
(Valid)



IQAMA Valid (2026)
2383928534
(Transferable)



Vehicle Owner



Saudi Council of
Engineers Membership
#570116 12/11/2025



Certificate of
management system
Certificate #
TQM/221029-10



Diploma (DAE)
diploma in associate
engineering
(Auto and Diesel
Technology)



Languages English/
Arabic/ Urdu

Professional Experience

Field Service Engineer

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- Installed and maintained cash counting and coin sorting machines across 100+ financial institutions.
- Configured ID card printers and trained users on card design and output setup.
- Installed CCTV systems and biometric attendance for clients in banking, education sectors, industry, offices.
- Delivered on-site repairs, preventive maintenance, and remote technical support.
- Maintained accurate service logs and provided feedback to improve service quality.

Availability

Ready to relocate USA, Europe, Canada, or join immediately in Saudi Arabia

References:

Available upon request

